Medication Refill Policy

To Our Patients,

Unfortunately, due to decreased insurance company reimbursements, we are unable to refill medications outside of a scheduled appointment.

Patients are given the appropriate prescriptions and number of refills at the time of their visit, and are expected to return to the clinic for an appointment when a refill is needed.

Please bring a list of your medications, including strength and daily dosing, to EVERY appointment to insure you are receiving the appropriate prescriptions.

Prior Insurance Company Authorization for Medications

Every year in the late fall,   99% of the insurance companies that do pay for or partially pay for patient prescriptions,   mail to the patient a list of the drugs they cover as part of the Plan at no charge.   This list is called an insurance company formulary list.   Please be sure to bring a copy of your insurance plan's formulary list, to *EVERY* appointment.

As of January 1, 2015, we are seeing a number of drug insurance plans, both commercial and Medicare, which require that our office take the additional step of obtaining prior authorization before they will fill or refill certain medications.   Obtaining this authorization may require that our staff make several phone calls to the insurance company who pays for your medications and fill out and FAX the forms they provide us. Because of the extra staff time involved, we must now charge a $25.00 fee for this service if your insurance company requires it and you want to receive the medication.

This statement is to inform you in advance that this fee is NOT covered by your insurance company and that you will be personally responsible for paying it.   Please allow one week for us to obtain this authorization.

Thank you for your understanding.

By signing below, I hereby acknowledge that I have been informed in advance of these policies and have agreed to be personally responsible for payment of the Authorization Fee if authorization is required for my medications

_____   _____
Signed   Date